



Ticket Policy

For the comfort and enjoyment of all of our patrons every person, regardless of age, must have a ticket. The rationale for this policy and things to take into consideration when considering bringing an infant to a performance include:

- In order to ensure all patrons safety, and to monitor occupancy numbers as dictated by the building codes, the Centre must have an accurate count of all patrons in the theatre. This is managed by every patron having a ticket.
- Patrons with babes in arms typically require additional space in order to comfortably accommodate the child without jeopardizing the comfort of other patrons. (ie: baby supplies, bags, infant carriers, etc.)
- The Centre commonly receives complaints from patrons who have attended a show where a babe in arms or very young child has reportedly caused a disturbance during the performance. As the babe in arms or child has a ticket the Centre is able to protect the child's right to attend the show.
- As volume levels vary in performances decibel levels may not be conducive to babes in arms.
- The Centre reserves the right to remove any patrons from the theatre should the patron conduct him/herself in a manner that disrupts the experience of other patrons.